



DOING THE
MOST GOOD®

Volunteer FAQ Sheet

Q) Can anyone volunteer?

A) The Salvation Army of Greater Charlotte requires that anyone volunteering with our homeless population be over the age of 18 and out of high school. **We do accept high school age volunteers, but only as volunteers at seven of our Boys & Girls Club locations.**

Q) Can my child volunteer with me?

A) **January – October:** Unfortunately we do not have family volunteer opportunities available during these months. This also includes serving meals to our homeless population. **All volunteers must be over the age of 18 and out of high school in order to serve meals.**

November- December: Families can sign up to ring the bell at one of our 80 kettle locations, or volunteer at an Angel Tree table at one of the local shopping malls. Teenagers over the age of 16 are permitted to volunteer at the Christmas center as long as they are accompanied by a parent or guardian.

Q) Are there any requirements to becoming a volunteer for The Salvation Army?

A) **Yes!** All volunteers 18 and older that plan on volunteering on more than one occasion within a six month period must complete the volunteer application, background check, and attend a one hour volunteer training. The only exception is for the Christmas volunteer opportunities from October – December.

High school age students looking to complete community service hours or senior exit projects can volunteer at a Boys & Girls Club location by contacting a Club Unit Director, completing a Club member application, and paying the \$5.00 club membership fee.

Q) What does the volunteer training consist of?

A) The volunteer training provides an overview of all Salvation Army programs, as well as policies and procedures when interacting with our clients, specifically children.